Regulation

iSense Pro DIN - AD280





Installation and Service Manual



300025649-001-01

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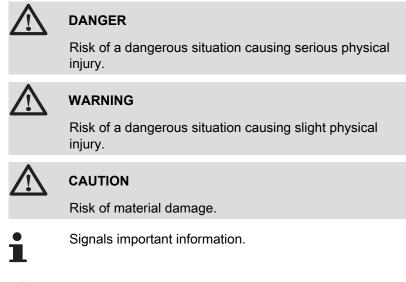
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1 Introduction

1.1 Symbols used

In these instructions, various danger levels are employed to draw the user's attention to particular information. In so doing, we wish to safeguard the user's safety, obviate hazards and guarantee correct operation of the appliance.



Signals a referral to other instructions or other pages in the instructions.

1.2 Abbreviations

- DHW: Domestic hot water
- 3WV: 3-way valve

1.3 General

1.3.1. Manufacturer's liability

Our products are manufactured in compliance with the requirements of the various applicable European Directives. They are therefore

delivered with **(€** marking and all relevant documentation.

In the interest of customers, we are continuously endeavouring to make improvements in product quality. All the specifications stated in this document are therefore subject to change without notice.

Our liability as the manufacturer may not be invoked in the following cases:

- Failure to abide by the instructions on using the appliance.
- Faulty or insufficient maintenance of the appliance.
- Failure to abide by the instructions on installing the appliance.

1.3.2. Installer's liability

The installer is responsible for the installation and initial start up of the appliance. The installer must respect the following instructions:

- Read and follow the instructions given in the manuals provided with the appliance.
- Carry out installation in compliance with the prevailing legislation and standards.
- > Perform the initial start up and carry out any checks necessary.
- Explain the installation to the user.
- If a maintenance is necessary, warn the user of the obligation to check the appliance and maintain it in good working order.
- Give all the instruction manuals to the user.

1.4 Certifications

This product complies to the requirements to the european directives and following standards:

- 2006/95/EC Low Voltage Directive. Reference Standard: EN60.335.1.
- 2004/108/EC Electromagnetic Compatibility Directive. Generic standards: EN1000-6-3, EN 61000-6-1.

2 Safety instructions and recommendations

2.1 Recommendations



WARNING

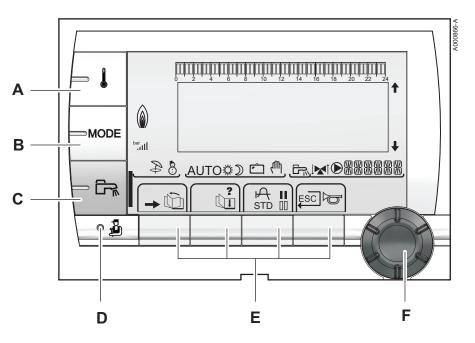
Only qualified professionals are authorised to work on the appliance and the installation.

The appliance should be on Summer or Antrifreeze mode rather than switched off to guarantee the following functions:

- Anti blocking of pumps.
- Antifreeze protection.

3 Technical description

3.1 Description of the keys



- A Temperature setting key (heating, DHW, swimming pool)
- B Operating mode selection key
 - DHW override key

С

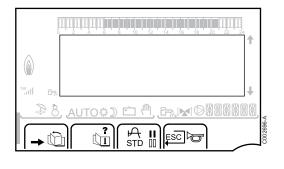
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- Key to access the parameters reserved for the installer
- Keys on which the function varies as and when selections are made
- Rotary setting button:
 - Turn the rotary button to scroll through the menus or modify a value
 - Press the rotary button to access the selected menu or confirm a value modification

3.2 Description of the display

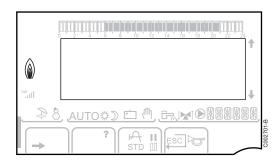


3.2.1. Key functions

→	Access to the various menus
Ŵ	Used to scroll through the menus
đ	Used to scroll through the parameters
?	The symbol is displayed when help is available
ф	Used to display the curve of the parameter selected
STD	Reset of the time programmes
II	Selection of comfort mode or selection of the days to be programmed
00	Selection of reduced mode or deselection of the days to be programmed
Ļ	Back to the previous level

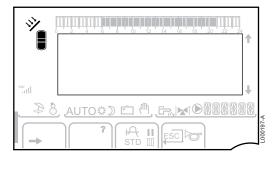
ESC Back to the previous level without saving the modifications made

3.2.2. Flame symbol



- The symbol is displayed: The burner is operating.
- The symbol is not displayed: The burner is off.

3.2.3. Solar (If connected)





000199-A

The solar load pump is running

The top part of the tank is reheated to the tank set point

- The entire tank is reheated to the tank set point
- The entire tank is reheated to the solar tank set point

The tank is not loaded - Presence of the solar control system

3.2.4. Operating modes

- - Summer mode: The heating is off. Domestic hot water continues to be produced
 WINTER mode: Heating and domestic hot water working
 WINTER mode: Heating and domestic hot water working
 Operation in automatic mode according to the timer programme
 Comfort mode: The symbol is displayed when a DAY override (comfort) is activated
 Flashing symbol: Temporary override
 Steady symbol: Permanent override

Reduced mode: The symbol is displayed when a NIGHT override (reduced) is activated

- ► Flashing symbol: Temporary override
- Steady symbol: Permanent override

Holiday mode: The symbol is displayed when a HOLIDAY override (antifreeze) is activated

- Flashing symbol: Holiday mode programmed
- Steady symbol: Holiday mode active
- Manual mode

Ċ

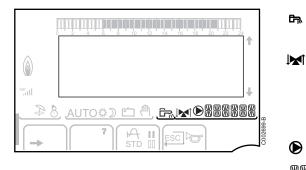
3.2.5. Domestic Hot Water override

A bar is displayed when a DHW override is activated:

- Flashing bar: Temporary override
- Steady bar: Permanent override

↓ (#8888888 (€ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \

3.2.6. Other information



The symbol is displayed when domestic hot water production is running.

Valve indicator: The symbol is displayed when a 3-way valve is connected.

- ▶ ▶ I: 3-way valve opens
- ► IM: 3-way valve closes

The symbol is displayed when the pump is operating.

Name of the circuit for which the parameters are displayed.

3.3 Technical specifications

Electricity supply: 230 V - 50 Hz

Outside sensor												
Temperature in °C	-20	-16	-12	-8	-4	0	4	8	12	16	20	24
Resistance in Ω	2392	2088	1811	1562	1342	1149	984	842	720	616	528	454

Specifications of the flow sensor circuit B + C Specifications of the DHW sensor Specifications of the system sensor											
Temperature in °C	0	10	20	25	30	40	50	60	70	80	90
Resistance in Ω	32014	19691	12474	10000	8080	5372	3661	2535	1794	1290	941

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4 Installation

4.1 Package list

The delivery includes:

- The iSense Pro DIN module
- Electrical harness
- Extension cable marked K1 (Useful depending on the control panels)
- Outside sensor
- Flow sensor (x2)
- DHW sensor
- Earth terminal block + 2 screws
- Installation and Service Manual
- User Guide.

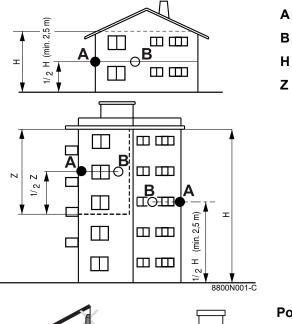
4.2 Installing the outside sensor

4.2.1. Choice of the location

It is important to select a place that allows the sensor to measure the outside conditions correctly and effectively.

Advised positions:

- > on one face of the area to be heated, on the north if possible
- half way up the wall in the room to be heated
- under the influence of meteorological variations
- protected from direct sunlight
- easy to access



- Recommended position
- Possible position
- Inhabited height controlled by the sensor
- Inhabited area controlled by the sensor

Positions to be avoided:

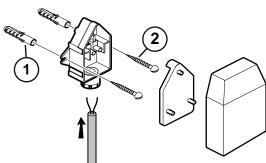
- masked by a building element (balcony, roof, etc.)
- close to a disruptive heat source (sun, chimney, ventilation grid, etc.)

4.2.2. Connecting the outside sensor

Mount the sensor using the screws and dowels provided.

- 1 Inserts
- Ø4 wood screw

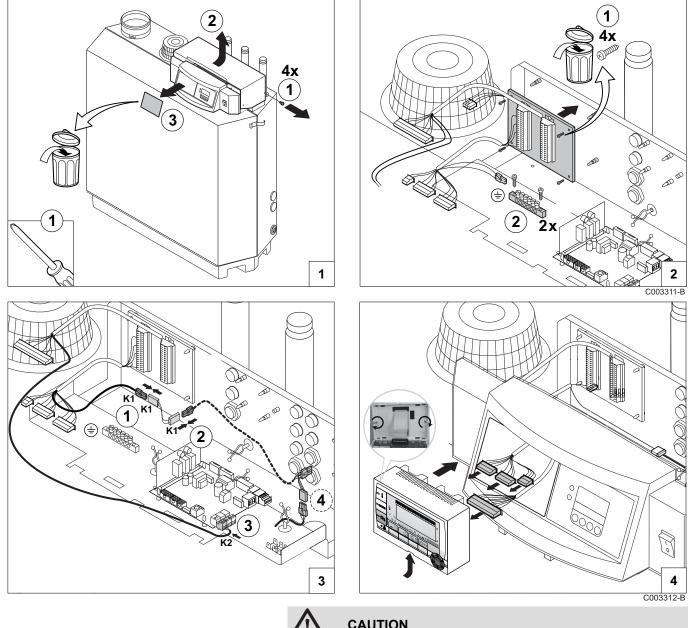
For the connection of the outside temperature sensor, refer to the chapter "Electrical Connections".



8800N003-C

8800N002-C

Mounting and connecting the module 4.3

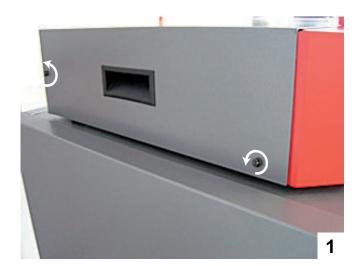


4.3.1. **Boiler GAS 210 ECO PRO**

CAUTION

Step 3: Connect the extension cable K1 between connectors ① and ②.

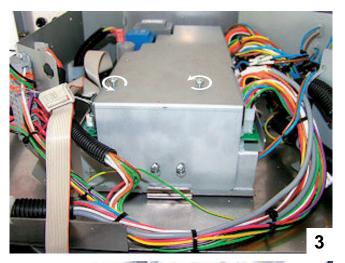


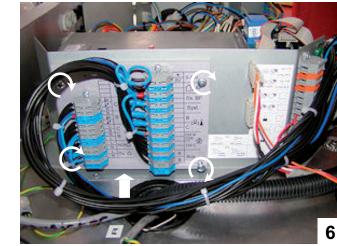




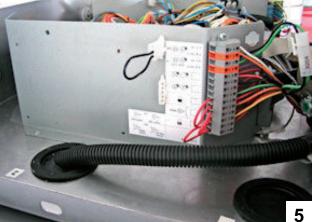


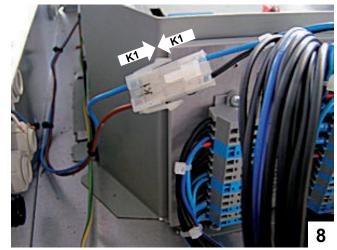




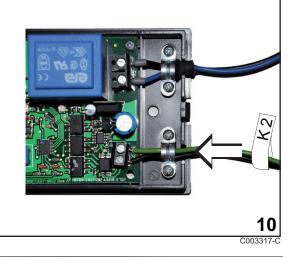


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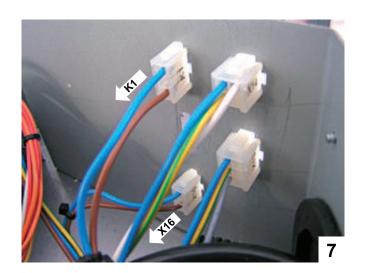


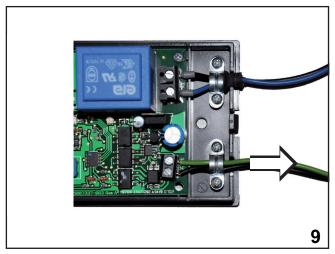


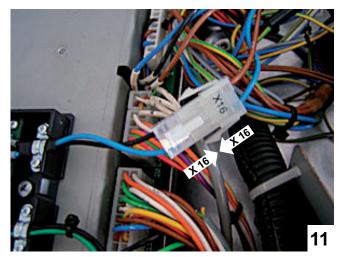


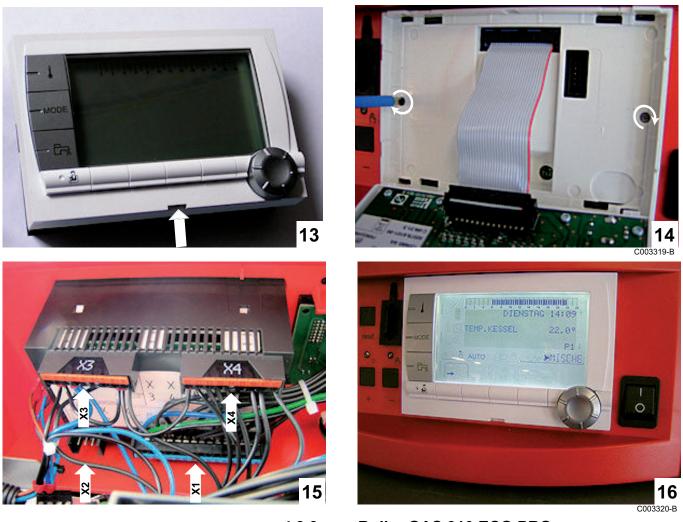






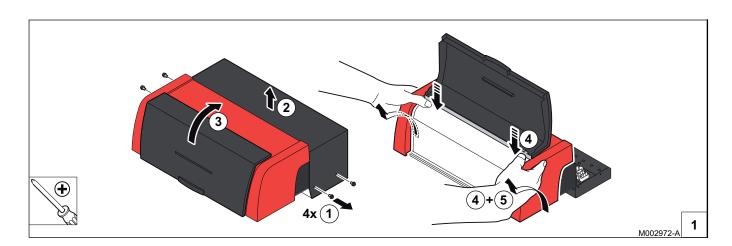


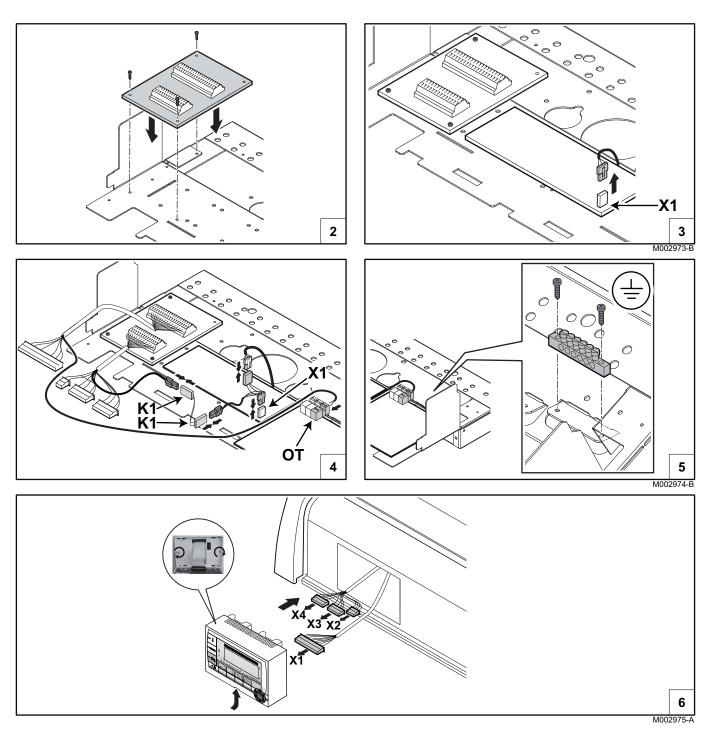




4.3.3.

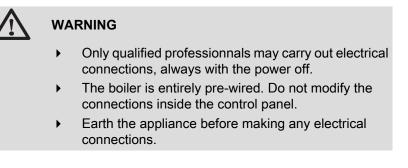
Boiler GAS 310 ECO PRO





4.4 Electrical connections

4.4.1. Recommendations



Make the electrical connections of the boiler according to:

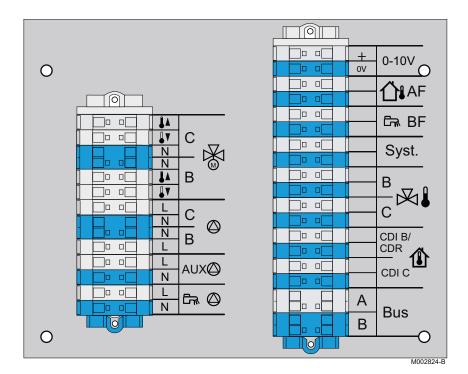
- The instructions of the prevailing standards.
- The instructions on the electrical diagrams provided with the boiler.
- The recommendations in the instructions.



CAUTION

Separate the sensor cables from the 230 V cables.

4.4.2. Description of the connection terminal block

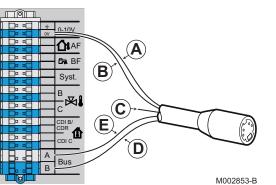


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+ -	Not connected	0-10 V	Inlet 0-10 Volts
			voice remote monitoring module - Package AD152
₿C	3 way valve circuit C	Û¹ AF	Outside sensor - Package FM46
			Outside radio-controlled temperature sensor - Package AD251
₿B	3 way valve circuit B	례 BF	DHW sensor - Package AD212
©c	Heating pump circuit C	Syst.	System sensor - Package AD250
₿В	Heating pump circuit B	⊠∎B	Outlet sensor circuit B - Package AD199
© aux	Auxiliary pump	⊠∎C	Outlet sensor circuit C - Package AD199
	D.H.W. load pump	CDI B / CDR	Remote control (Circuit B) - Package AD258
			Radio remote control - Circuit B/C - Package AD256
		CDI C 🛈	Remote control (Circuit C) - Package AD258
		Bus	Connecting the BUS cascade BUS cable - Package AD124 / AD134 / DB119

4.4.3. Connecting the BUS cable

To connect a cable with mini-DIN connector to the terminal block, proceed as follows:



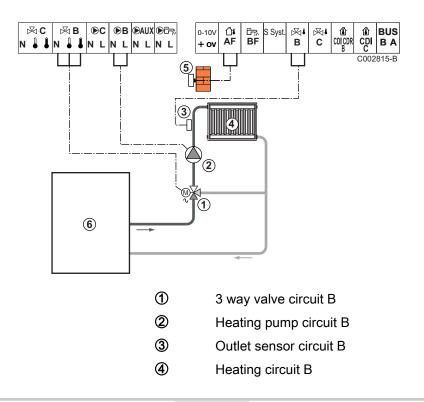
- A Braided shield (Terminal 0V)
 B Brown wire (Terminal 0V)
 C Green wire (DO NOT USE)
 - White wire (Terminal B)
 - Yellow wire (Terminal A)

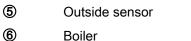


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Connecting a heating circuit



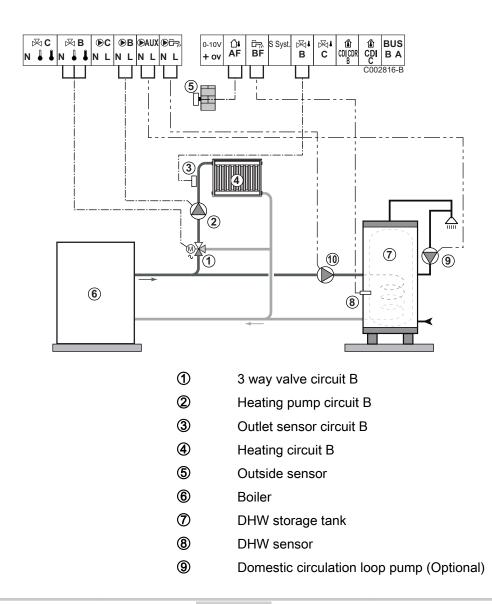


Boiler

Earth the various pumps and 3-way valves.

Settings to be made for this type of installation						
Parameters	Access	Settings to be made	See chapter			
CIRC.CURVE B	Installer level Menu #SECONDARY INSTAL.P	To be customised	Setting the heating curve", page 42			
MAX. CIRC. B	Installer level Menu #SECONDARY LIMITS	To be customised	∎ "Professional settings", page 46			

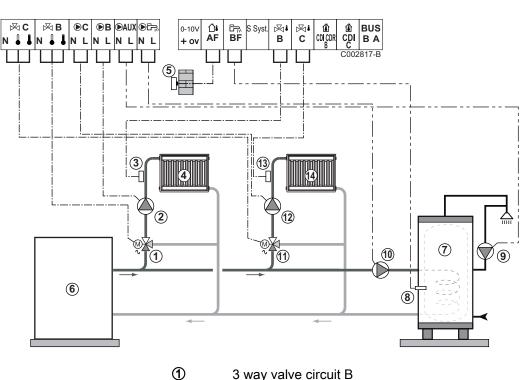
Connecting a heating circuit and a 4.4.5. domestic hot water tank



Earth the various pumps and 3-way valves.

D.H.W. load pump

Settings to be made for this type of installation						
Parameters	Access	Settings to be made	See chapter			
CIRC.CURVE B	Installer level Menu #SECONDARY INSTAL.P	To be customised	Setting the heating curve", page 42			
MAX. CIRC. B	Installer level Menu #SECONDARY LIMITS	To be customised	Professional settings", page 46			



4.4.6. Connecting two circuits and a domestic hot water tank

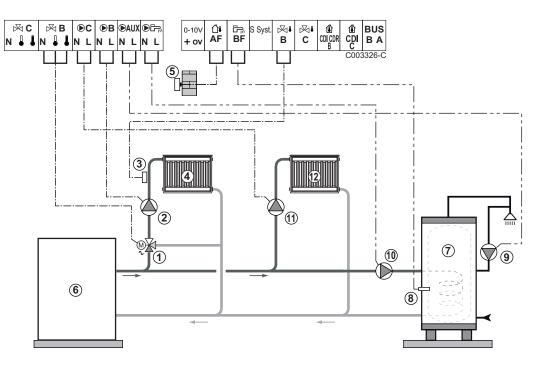
- 3 way valve circuit B
- 2 Heating pump circuit B
- 3 Outlet sensor circuit B
- 4 Heating circuit B
- (5) Outside sensor
- 6 Boiler
- \bigcirc DHW storage tank
- 8 DHW sensor
- 9 Domestic circulation loop pump (Optional)
- 10 D.H.W. load pump
- Ð 3 way valve circuit C
- 12 Heating pump circuit C
- 13 Outlet sensor circuit C

Heating circuit C

Earth the various pumps and 3-way valves.

Settings to be m	Settings to be made for this type of installation							
Parameters	Access	Settings to be made	See chapter					
INSTALLATION	Installer level Menu #SYSTEM	EXTENDED	"Displaying the parameters in extended mode", page 38					
CIRC.CURVE B	Installer level Menu #SECONDARY INSTAL.P	To be customised	Setting the heating curve", page 42					
MAX. CIRC. B	Installer level Menu #SECONDARY LIMITS	To be customised	∎ "Professional settings", page 46					
CIRC.CURVE C	Installer level Menu #SECONDARY INSTAL.P	To be customised	Setting the heating curve", page 42					
MAX. CIRC. C	Installer level Menu #SECONDARY LIMITS	To be customised	Professional settings", page 46					

4.4.7. Connecting a direct circuit, a valve circuit and a DHW tank



- ① 3 way valve circuit B
- 2 Heating pump circuit B
- ③ Outlet sensor circuit B
- ④ Heating circuit B
- ⑤ Outside sensor
- 6 Boiler
- ⑦ DHW storage tank
- B DHW sensor

- Domestic circulation loop pump (Optional)
- D.H.W. load pump

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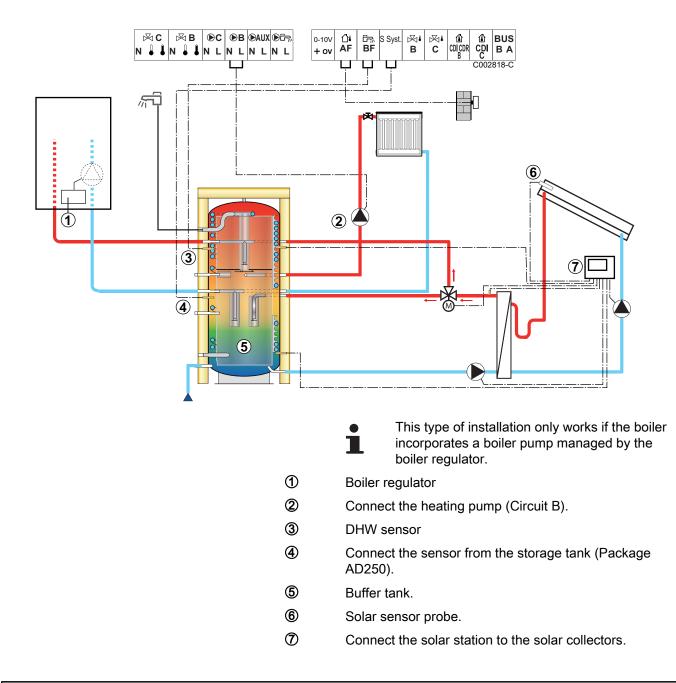
- Heating pump circuit C
 - Heating circuit C
 - Earth the various pumps and 3-way valves.

Settings to be made for this type of installation						
Parameters	Access	Settings to be made	See chapter			
INSTALLATION	Installer level Menu #SYSTEM	EXTENDED	■ "Displaying the parameters in extended mode", page 38			
CIRC.CURVE B	Installer level Menu #SECONDARY INSTAL.P	To be customised	■ Setting the heating curve", page 42			
MAX. CIRC. B	Installer level Menu #SECONDARY LIMITS	To be customised	■ "Professional settings", page 46			
If circuit C is a direct circuit without a flow sensor: CIRC. C: ⁽¹⁾	Installer level Menu #SYSTEM	DIRECT	Setting the parameters specific to the installation", page 38			
CIRC.CURVE C	Installer level Menu #SECONDARY INSTAL.P	To be customised	■ Setting the heating curve", page 42			
(1) The parameter is only display	ed if INSTALLATION parameter is	s set to EXTENDED.				

4.4.8. Hot water storage tank connection

QUADRO DU storage tank

In this installation example, the storage tank (type QUADRO DU) incorporates a domestic hot water zone. The boiler starts up systematically to maintain the domestic hot water zone in the storage tank or to maintain the independent tank at temperature.

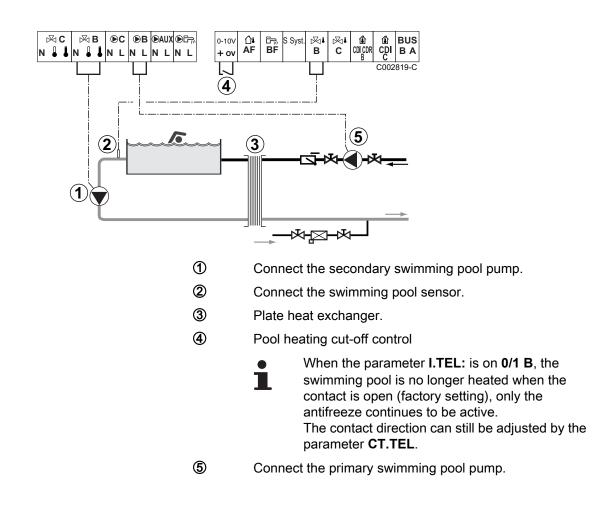


Settings to be made for this type of installation			
Parameters	Access	Settings to be made	See chapter
INSTALLATION	Installer level Menu #SYSTEM	EXTENDED	■ "Displaying the parameters in extended mode", page 38
I.SYST	Installer level Menu #SYSTEM EME}	STORAGE TANK	I Setting the parameters specific to the installation", page 38
If circuit B is a direct circuit without a flow sensor:	Installer level Menu #SYSTEM	DIRECT	
CIRC. B: ⁽¹⁾			
(1) The parameter is only displayed if I	NSTALLATION parameter	is set to EXTENDED.	

The DHW part is maintained at the DHW set point by the boiler.

The heating zone is maintained at the set temperature calculated according to the outside temperature. The zone is reheated when the heating buffer temperature sensor (5) falls -6°C below the calculated set temperature. Reheating in the heating zone stops when the heating buffer temperature rises above the calculated set temperature.

4.4.9. Pool connection



Parameters	Access	Settings to be made	See chapter
INSTALLATION	Installer level Menu #SYSTEM	EXTENDED	Displaying the parameters in extended mode", page 38
MAX. CIRC. B	Installer level Menu #SECONDARY LIMITS	Set the value of MAX . CIRC. B to the temperature corresponding to the needs of the exchanger	₽ "Professional settings", page 46
CIRC. B: ⁽¹⁾	Installer level Menu #SYSTEM	SWIM.P.	Setting the parameters specific to the installation", page
If a heating shutdown command is connected to the 0-10V inlet on the terminal block: IN 0-10V	Installer level Menu #SYSTEM	NO	38
If a heating shutdown command is connected to the 0-10V inlet on the terminal block: I.TEL: ⁽²⁾	Installer level Menu #SYSTEM	0/1 B	

Controlling the pool circuit

The control system can be used to manage a swimming pool circuit in both cases:

Case 1: The control system regulates the primary circuit (boiler/ exchanger) and the secondary circuit (exchanger/pool).

- Connect the primary circuit pump (boiler/exchanger) to the pump B outlet. The temperature MAX. CIRC. B is then guaranteed during comfort periods on programme B in summer and winter alike.
- Connect the pool sensor (package AD212) to the **S OUTL B** input.
- Set the set point of the pool sensor using key 1 in the range 5 -39°C.

Case 2: The pool has already a regulation system that is to be kept. The control system only regulates the primary circuit (boiler/exchanger).

• Connect the primary circuit pump (boiler/exchanger) to the pump **B** outlet.

The temperature **MAX. CIRC. B** is then guaranteed during comfort periods on programme **B** in summer and winter alike.



The swimming pool can also be connected to circuit **C** by adding the AD249 option:

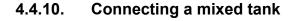
- Make the connection to the terminal blocks marked C.
- Set the parameters for circuit **C**.

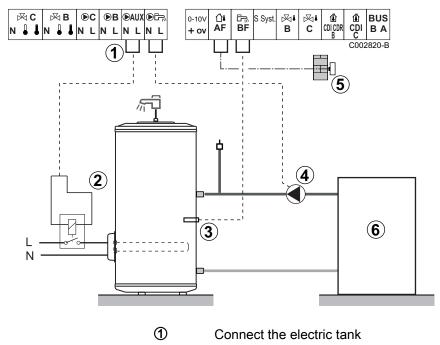
Hourly programming of the secondary circuit pump

The secondary pump operates during programme **B** comfort periods in summer and winter alike.

Stopping

To prepare your pool for winter, consult your pool specialist.





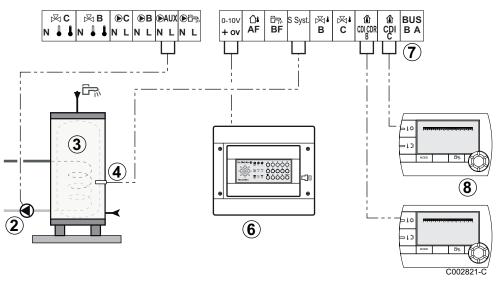
- 2 Power control relay to the electrical resistor
- 3 DHW sensor
- ④ D.H.W. load pump
- (5) Connect the outside temperature sensor
- 6 Boiler

Settings to be made for this type of installation			
Parameters	Access	Settings to be made	See chapter
INSTALLATION	Installer level Menu #SYSTEM	EXTENDED	"Displaying the parameters in extended mode", page 38
S.AUX: ⁽¹⁾	Installer level Menu #SYSTEM	DHW ELEC	Setting the parameters specific to the installation", page 38
(1) The parameter is only displayed if INSTALLATION parameter is set to EXTENDED .			

4.4.11. Connecting the options

For example: TELCOM remote vocal monitoring module, remote controls for circuits ${\bf B}$ and ${\bf C},$ second DHW tank

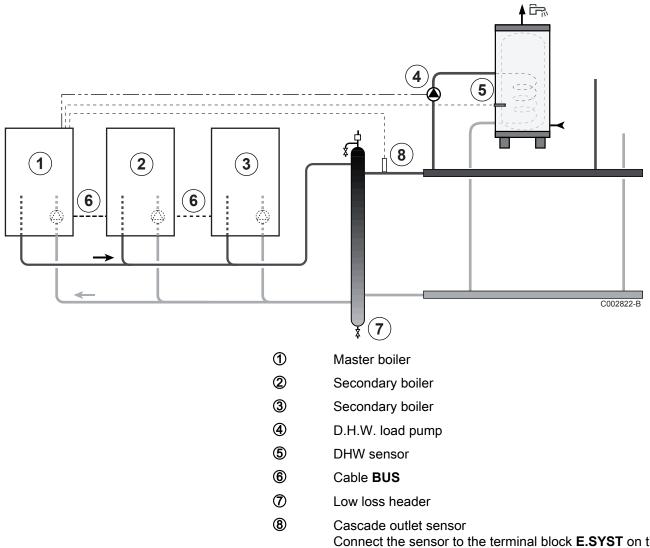
IR remeha



- 2 Connect the load pump of the second tank.
- 3 Second domestic hot water tank.
- (d) Connect the DHW sensor of the second tank.
- Connect the TELCOM remote vocal monitoring module. (depending on its availability in your country).
- ⑦ Connecting the BUS cascade, VM.
 - Use a shielded cable connected on each side of the earth.
- (8) Connect the remote control (Package AD258/FM52).

Settings to be made for this type of installation			
Parameters	Access	Settings to be made	See chapter
INSTALLATION	Installer level Menu #SYSTEM	EXTENDED	■ "Displaying the parameters in extended mode", page 38
If second tank connected: S.AUX: ⁽¹⁾	Installer level Menu #SYSTEM	DHW	■ "Setting the parameters specific to the installation", page 38
If a remote monitoring module is connected to the 0-10V inlet on the terminal block: IN 0-10V	Installer level Menu #SYSTEM	NO	
If a remote monitoring module is connected to the 0-10V inlet on the terminal block: I.TEL: ⁽²⁾	Installer level Menu #SYSTEM	ANTIFR	
I.SYST	Installer level Menu #SYSTEM	To be customised	
CTC.I.SYST	Installer level Menu #SYSTEM	To be customised	
 The parameter is only displayed if INS The parameter is only displayed if the parameter is on			

4.4.12. Connection in cascade



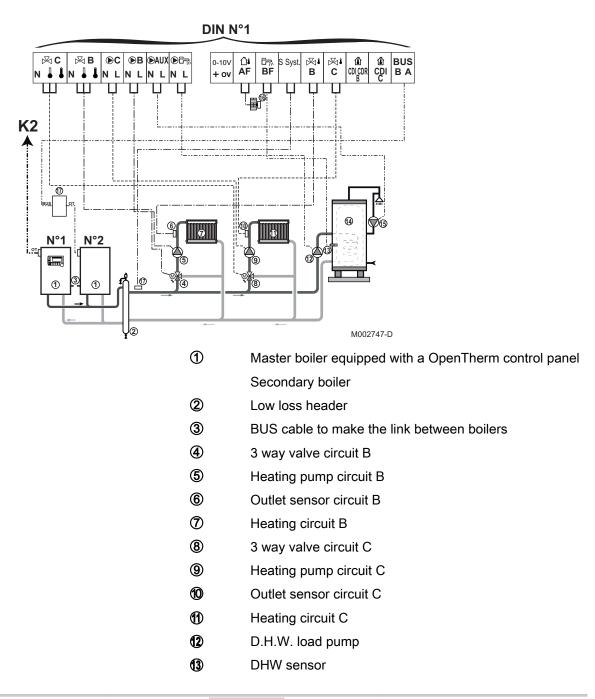
DHW tank after the mixing tank

Connect the sensor to the terminal block **E.SYST** on the master boiler.

Settings to be made for this type of installation: Master boiler			
Parameters	Access	Settings to be made	See chapter
INSTALLATION	Installer level Menu #SYSTEM	EXTENDED	"Displaying the parameters in extended mode", page 38
CASCADE: ⁽¹⁾	Installer level Menu #NETWORK	ON	Configuring the network", page 53
MASTER CONTROLLER ⁽¹⁾	Installer level Menu #SYSTEM	ON	
SYSTEM NETWORK ⁽¹⁾	Installer level Menu #SYSTEM	ADD GENE MANU	
(1) The parameter is only displa	yed if INSTALLATION	parameter is set to EXTEN	DED

Settings to be made for this type of installation: Follower boilers			
Parameters	Access	Settings to be made	See chapter
INSTALLATION	Installer level Menu #SYSTEM	EXTENDED	"Displaying the parameters in extended mode", page 38
CASCADE: ⁽¹⁾	Installer level Menu #NETWORK	ON	Configuring the network", page 53
MASTER CONTROLLER ⁽¹⁾	Installer level Menu #SYSTEM	OFF	
SLAVE NUMBER ⁽¹⁾	Installer level Menu #SYSTEM	2, 3,	
(1) The parameter is only displa	yed if INSTALLATION	parameter is set to EXTEN	DED

Cascade of one boiler equipped with iSense Pro DIN and one boiler equipped with an OTH Modbus interface board



1 DHW storage tank (15) Domestic circulation loop pump (Optional) 16 Outside sensor (Optional) Ð OTH Modbus interface board (Package AD286 / AD287) 18 System sensor

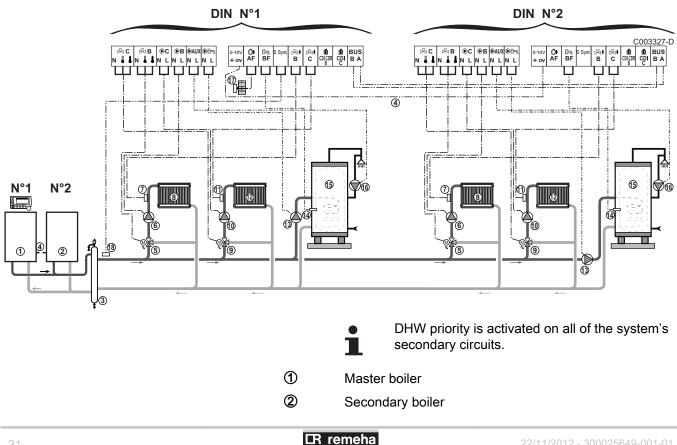
Connect a safety thermostat if the heating circuit is for underfloor heating.

Settings to be made for this type of installation: iSense Pro DIN master module			
Parameters	Access	Settings to be made	See chapter
INSTALLATION	Installer level Menu #SYSTEM	EXTENDED	■ "Displaying the parameters in extended mode", page 38
CASCADE:(1)	Installer level Menu #NETWORK	ON	Configuring the network", page 53
MASTER CONTROLLER ⁽¹⁾	Installer level Menu #SYSTEM	ON	
SYSTEM NETWORK ⁽¹⁾	Installer level Menu #SYSTEM	ADD SLAVE	
PERMUT			
(1) The parameter is only displa	yed if INSTALLATION	parameter is set to EXTEN	DED

Settings to be made for this type of installation: iSense Pro DIN slave module

Refer to the manual delivered with package AD286 / AD287

Connecting 2 times 2 valve circuits and 2 DHW tanks



Low loss header

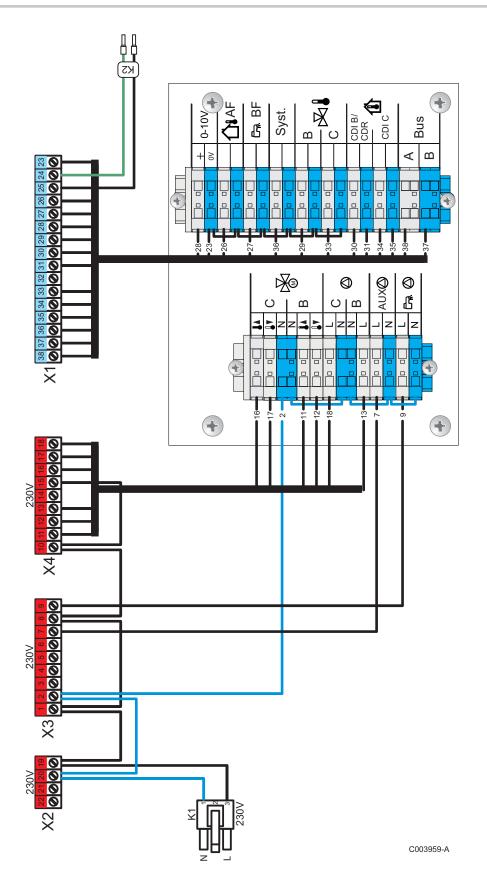
3

- ④ BUS cable to make the link between boilers
- (5) 3 way valve circuit B
- 6 Heating pump circuit B
- ⑦ Outlet sensor circuit B
- 8 Heating circuit B
- (9) 3 way valve circuit C
- 1 Heating pump circuit C
- ① Outlet sensor circuit C
- 12 Heating circuit C
- (3) D.H.W. load pump
- DHW sensor
- (5) DHW storage tank
- (6 Domestic circulation loop pump (Optional)
- Outside sensor
- System sensor

Parameters	Access	Settings to be made	See chapter
INSTALLATION	Installer level Menu #SYSTEM	EXTENDED	■ "Displaying the parameters in extended mode", page 38
CASCADE: ⁽¹⁾	Installer level Menu #NETWORK	ON	Configuring the network", page 53
MASTER CONTROLLER ⁽¹⁾	Installer level Menu #SYSTEM	ON	
SYSTEM NETWORK ⁽¹⁾	Installer level Menu #SYSTEM	ADD GENE MANU	

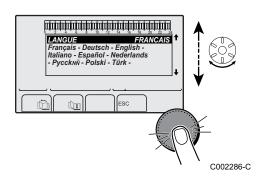
Settings to be made for this type of installation: Follower boilers			
Parameters	Access	Settings to be made	See chapter
INSTALLATION	Installer level Menu #SYSTEM	EXTENDED	■ "Displaying the parameters in extended mode", page 38
CASCADE:(1)	Installer level Menu #NETWORK	ON	Configuring the network", page 53
MASTER CONTROLLER ⁽¹⁾	Installer level Menu #SYSTEM	OFF	
SLAVE NUMBER ⁽¹⁾	Installer level Menu #SYSTEM	2, 3,	
(1) The parameter is only displa	yed if INSTALLATION	parameter is set to EXTEN	DED

4.5 Electrical connection diagram



5 Operating the appliance

5.1 Powering up for the first time



- The first time the boiler is powered up, the LANGUAGE menu is displayed. Select the desired language by turning the rotary button.
- 2. To confirm, press the rotary button.
- 3. Set parameter **CONFIGURATION**. Select **OTH+3WV** by turning the rotary button and press to confirm:

Setting	Description
VM/MR	Do not select this setting
3WV+	Do not select this setting
0/1+V3V	Do not select this setting
OTH+3WV	Control for a generator by BUS OpenTherm

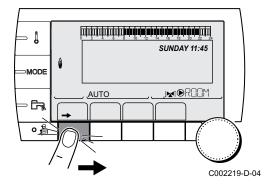
4. To confirm, press the rotary button.

5.2 Access to the various browsing levels

5.2.1. User level

The information and settings in the User level can be accessed by everyone.

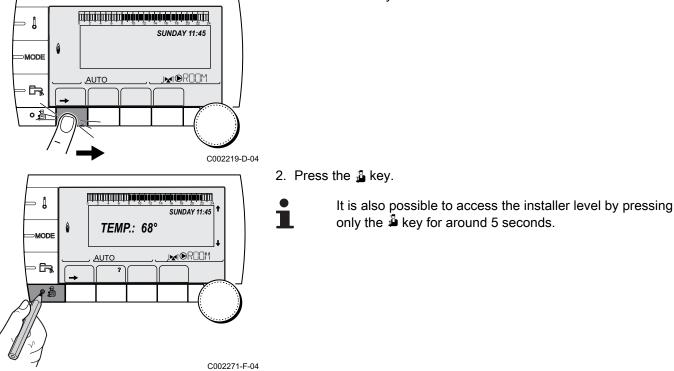
1. Press the \rightarrow key.



5.2.2. Installer level

The information and settings in the Installer level can be accessed by experienced people.

1. Press the \rightarrow key.

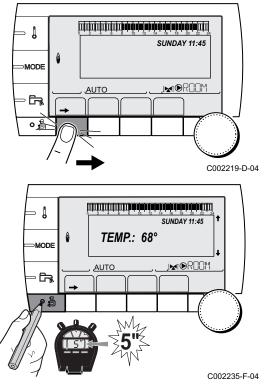


5.2.3. After Sales level

The After Sales Service information and settings can be accessed by the professional providing the After Sales Service.

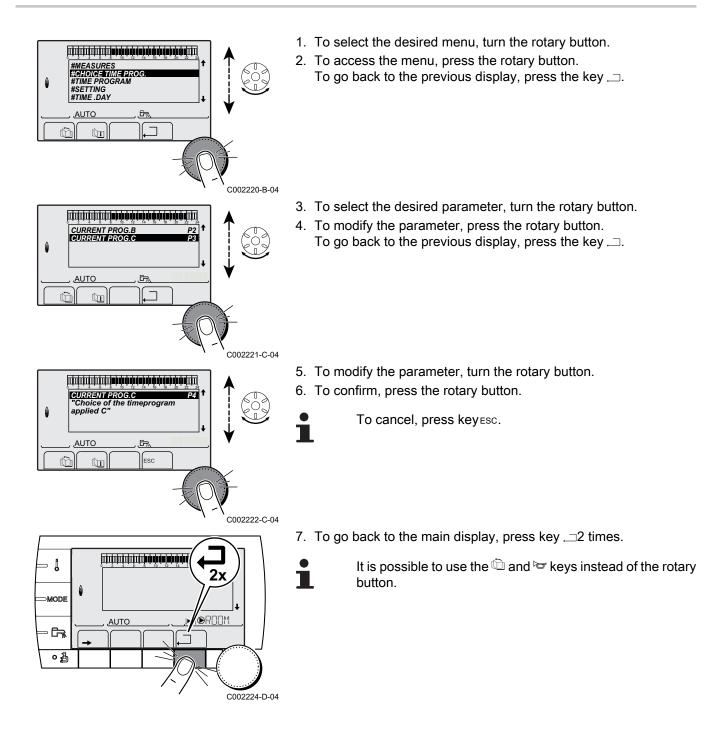
1. Press the \rightarrow key.

- 2. Press key 🛔 for around 5 seconds.
 - It is also possible to access the After Sales level by pressing only the 🎍 key for around 10 seconds.

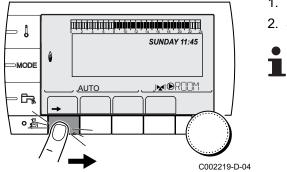




5.3 Browsing in the menus



5.4 **Reading out measured values**



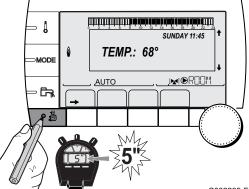
The various values measured by the appliance are displayed in the #MEASURES menu.

- 1. To access user level: Press the \rightarrow key.
- 2. Select the menu #MEASURES.
 - Turn the rotary button to scroll through the menus or modify a value.
 - Press the rotary button to access the selected menu • or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 36.

Devenue of en	Description	11
Parameter	Description	Unit
OUTSIDE TEMP.	Outside temperature	°C
ROOMTEMP. B ⁽¹⁾	Room temperature of circuit B	°C
ROOMTEMP. C ⁽¹⁾	Room temperature of circuit C	°C
BOILER TEMP. ⁽²⁾	Water temperature in the boiler	°C
WATER TEMP. ⁽¹⁾	Water temperature in the DHW tank	°C
STOR.TANK.TEMP	Water temperature in the storage tank	°C
SWIMMING P.T.B (1)	Water temperature of the swimming pool on circuit B	°C
SWIMMING P.T.C (1)	Water temperature of the swimming pool on circuit C	°C
OUTLET TEMP. B (1)	Temperature of the flow water in circuit B	°C
OUTLET TEMP. C (1)	Temperature of the flow water in circuit C	°C
SYSTEM TEMP. ⁽¹⁾	Temperature of the system flow water if multi-generator	°C
T.DHW BOTTOM (1)	Water temperature in the bottom of the DHW tank	°C
TEMP.TANK AUX (1)	Water temperature in the second DHW tank connected to the AUX circuit	°C
TEMP.SOL.TANK (1)(2)	Temperature of the hot water produced by solar power (TS)	°C
SOLAR.COLL.T. ⁽¹⁾ (2)	Solar panel temperature (TC)	°C
SOLA.ENERGY ⁽¹⁾ (2)	Solar energy accumulated in the tank	kWh
IN 0-10V ⁽¹⁾⁽²⁾	Voltage at input 0-10 V	V
CTRL	Software control number	

5.5 Settings after powering up for the first time



5.5.1. Displaying the parameters in extended mode

The display mode on the control panel is set as standard in such a way as only to show the conventional parameters. It is possible to switch to extended mode by proceeding as follows:

- 1. Access the installer level: Press key 🛔 for around 5 seconds.
- 2. Select the menu **#SYSTEM**.
 - Turn the rotary button to scroll through the menus or modify a value.
 - Press the rotary button to access the selected menu or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 36

3. Set parameter INSTALLATION to EXTENDED.

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Installer level - Menu #SYSTEM				
Parameter	Adjustment range	Description	Factory setting	Customer setting
INSTALLATION	CLASSIC	Displays the parameters of a conventional installation	CLASSIC	
	EXTENDED	Displays all parameters		



Regardless of what is done to the keys, the regulator switches back to **CLASSIC** mode after 30 minutes.

5.5.2. Setting the parameters specific to the installation

- SUNDAY 11:45 MODE AUTO AUTO
- 1. Access the installer level: Press key 🚡 for around 5 seconds.
- 2. Select the menu **#SYSTEM**.
- 1
- Turn the rotary button to scroll through the menus or modify a value.
- Press the rotary button to access the selected menu or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 36

3. Set the following parameters according to the connections made to the PCBs:

Parameter	Adjustment range	Description	Factory setting	Customer setting
CIRC. B: ⁽¹⁾	3WV	Connecting a circuit with 3-way valve (For example: Underfloor heating)	3WV	
	SWIM.P.	Using the circuit for pool management		
	DIRECT	Use of circuit in direct heating circuit	1	
		Check and set the heating curve if necessary. See		
		chapter: 1 Constraints the heating curve", page 42		
CIRC. C: ⁽¹⁾	3WV	Connecting a circuit with 3-way valve (For example: Underfloor heating)	3WV	
	SWIM.P.	Using the circuit for pool management]	
	DIRECT	Use of circuit in direct heating circuit]	
		Check and set the heating curve if necessary. See		
		chapter: 1 Constraints the heating curve", page 42		
S.AUX: ⁽¹⁾	DHW LOOP	Use as a domestic loop pump	DHW LOOP	
	PROGRAM.	Use as an independent programmable outlet]	
	PRIMARY PUMP	The outlet SAUX is active if a heating demand is present on the secondary pump		
	DHW	Use of primary circuit of second DHW tank]	
	FAILURE	The outlet AUX is active if an fault is detected]	
	DHW ELEC	Used to control the electrical resistor according to the timer programme on circuit AUX in summer mode.		
CTC.I.SYST ⁽²⁾	CLOSE	See table below.	CLOSE	
	OPEN			
I.SYST ⁽¹⁾	SYSTEM ⁽²⁾	The inlet sensor is used to connect the common flow sensor of a cascade system	SYSTEM	
	STORAGE TANK ⁽²⁾	Hot water storage tank affected to heating only]	
	DHW STRAT ⁽²⁾⁽³⁾	Using the DHW tank with 2 sensors (top and bottom)		
	ST.TANK+DHW ⁽²⁾	Hot water storage tank affected to heating and domestic hot water		
	ANTIFR	Boiler anti-freeze activation		
	0/1 B	ON or OFF contact: I.SYST can be used as an antifreeze activation inlet on circuit B		
	0/1 C	ON or OFF contact: I.SYST can be used as an antifreeze activation inlet on circuit C		
	0/1 DHW	ON or OFF contact: I.SYST can be used as an antifreeze activation inlet on circuit ECS		
	0/1 AUX ⁽²⁾	ON or OFF contact: I.SYST can be used as an antifreeze activation inlet on circuit AUXWhen I.SYST is not active, the auxiliary circuit (AUX) follows the maximum boiler temperature (parameter BOILER MAX).		
CT.TEL ⁽¹⁾	CLOSE	See table below.	CLOSE	
	OPEN			

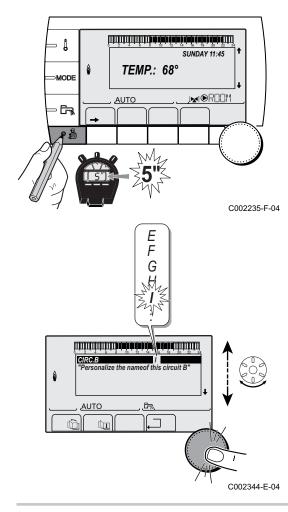
(4) The parameter is only displayed if **IN 0-10V** is set to **OFF**

Installer level - #SYSTEM menu

Parameter	Adjustment range	Description	Factory setting	Customer setting
I.TEL: (1)(4)	ANTIFR	Boiler anti-freeze activation	ANTIFR	
0	0/1 B	ON or OFF contact: I.TEL: can be used as an antifreeze activation inlet on circuit B		
	0/1 C	ON or OFF contact: I.TEL: can be used as an antifreeze activation inlet on circuit C		
	0/1 DHW	ON or OFF contact: I.TEL: can be used as an antifreeze activation inlet on circuit ECS		
	0/1 AUX ⁽²⁾	ON or OFF contact: I.TEL: can be used as an antifreeze activation inlet on circuit AUXWhen I.TEL: is not active, the auxiliary circuit (AUX) follows the maximum boiler temperature (parameter BOILER MAX).		
IN 0-10V ⁽²⁾	OFF	The 0-10V inlet on the terminal block can be used as a telephone inlet.	OFF	
	ON	Activating the 0-10 V function		
(2) According t(3) The parameter	o the configuration	TALLATION is set to EXTENDED NFIGURATION is set to OTH+3WV 0-10V is set to OFF		

Influenc	nfluence of the parameter setting CT.TEL on the I.TEL: contact					
CT.TEL	I.TEL:	I.TEL: contact closed	I.TEL: contact open			
CLOSE	ANTIFR	The antifreeze mode is active on all boiler circuits.	The mode selected on the boiler is active.			
	0/1 B	The mode selected on the circuit is active.	The antifreeze mode is active on the circuit concerned.			
	0/1 C	The mode selected on the circuit is active.	The antifreeze mode is active on the circuit concerned.			
	0/1 DHW	The mode selected on the DHW circuit is active.	The antifreeze mode is active for the DHW circuit.			
	0/1 AUX	 The DAUX outlet on the connection terminal block is active. 	 The DAUX outlet on the connection terminal block is not active. 			
		 The boiler operates at a setpoint temperature equal to BOILER MAX. 	 The boiler operates with a setpoint temperature as a function of the outside temperature. 			
OPEN	ANTIFR	The mode selected on the boiler is active.	The antifreeze mode is active on all boiler circuits.			
	0/1 B	The antifreeze mode is active on the circuit concerned.	The mode selected on the circuit is active.			
	0/1 C	The antifreeze mode is active on the circuit concerned.	The mode selected on the circuit is active.			
	0/1 DHW	The antifreeze mode is active for the DHW circuit.	The mode selected on the DHW circuit is active.			
	0/1 AUX	 The DAUX outlet on the connection terminal block is not active. 	 The DAUX outlet on the connection terminal block is active. 			
		 The boiler operates with a setpoint temperature as a function of the outside temperature. 	 The boiler operates at a setpoint temperature equal to BOILER MAX. 			

Influence of	the param	eter setting CTC.I.SYST on the I.SYST contact	
CTC.I.SYST	I.SYST	I.SYST contact closed	I.SYST contact open
CLOSE	ANTIFR	The antifreeze mode is active on all boiler circuits.	The mode selected on the boiler is active.
	0/1 B	The mode selected on the circuit is active.	The antifreeze mode is active on the circuit concerned.
	0/1 C	The mode selected on the circuit is active.	The antifreeze mode is active on the circuit concerned.
	0/1 DHW	The mode selected on the DHW circuit is active.	The antifreeze mode is active for the DHW circuit.
	0/1 AUX	 The DAUX outlet on the connection terminal block is active. 	 The DAUX outlet on the connection terminal block is not active.
		• The boiler operates at a setpoint temperature equal to BOILER MAX .	 The boiler operates with a setpoint temperature as a function of the outside temperature.
OPEN	ANTIFR	The mode selected on the boiler is active.	The antifreeze mode is active on all boiler circuits.
	0/1 B	The antifreeze mode is active on the circuit concerned.	The mode selected on the circuit is active.
	0/1 C	The antifreeze mode is active on the circuit concerned.	The mode selected on the circuit is active.
	0/1 DHW	The antifreeze mode is active for the DHW circuit.	The mode selected on the DHW circuit is active.
	0/1 AUX	 The DAUX outlet on the connection terminal block is not active. 	 The DAUX outlet on the connection terminal block is active.
		 The boiler operates with a setpoint temperature as a function of the outside temperature. 	 The boiler operates at a setpoint temperature equal to BOILER MAX.



5.5.3. Naming the circuits and generators

1. Access the installer level: Press key 🛔 for around 5 seconds.

2. Select the menu **#NAMES OF THE CIRCUITS**.

- Turn the rotary button to scroll through the menus or modify a value.
- Press the rotary button to access the selected menu or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 36

3. Select the circuit or generator you wish to rename.

Installer level #NAMES OF THE CIRCUITS n

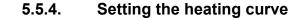
Installer level - #NAMES OF THE CIRCUITS menu			
Parameter	Description	Name given by the customer	
CIRC. B:	Circuit B		
CIRC. C:	Circuit C		
CIRC.AUX	Auxiliary circuit		
CIRC.DHW	Domestic hot water circuit		
GENE	Generator		

- 4. Turn the rotary button to choose the first character from the list. To confirm, press the rotary button.
- 5. Then press again to enter a second character or turn the rotary button to leave an empty space.

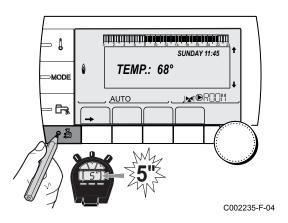
6. Choose the other characters in the same way. The input zone may contain up to 6 characters.

To move from one character to another, turn the rotary button. To exit without modifications, press keyEsc.

- 7. To confirm the name, press the rotary button and then turn the button slightly anti-clockwise. When the symbol ← appears, press the rotary button. The name is confirmed.
 - If the name reaches 6 characters, it is automatically confirmed when the last character is confirmed.



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X Y

FLOOR1

,Ê,

CIRC.B

<u>AUTO</u>

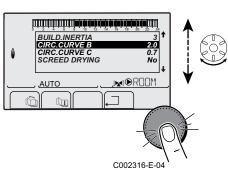
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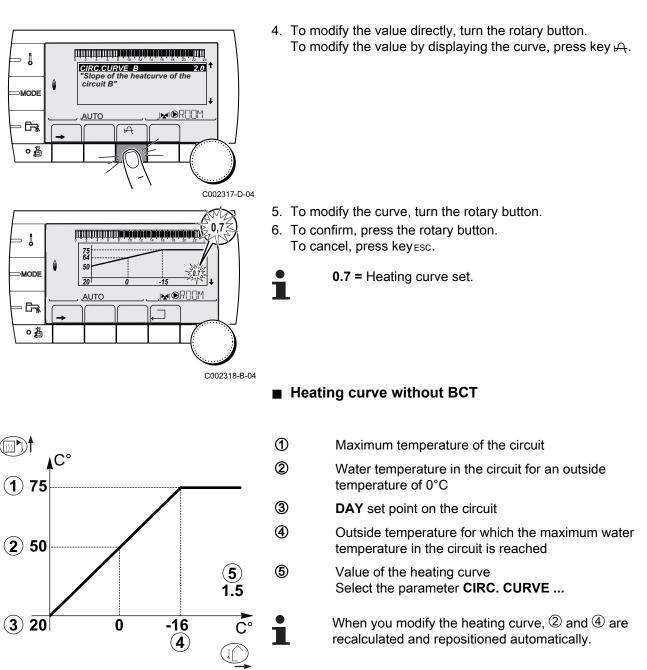
۵

- 1. Access the installer level: Press key 🚡 for around 5 seconds.
- 2. Select the menu #SECONDARY INSTAL.P.
 - Turn the rotary button to scroll through the menus or modify a value.
 - Press the rotary button to access the selected menu or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 36.

3. Select the parameter CIRC. CURVE

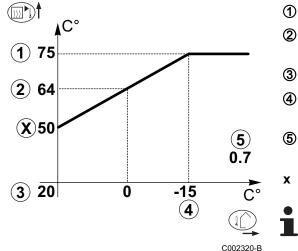




Heating curve with BCT

C002319-B

The **BCT** (Base heat Curve Temperature) parameter allows a minimum operating temperature to be imposed on the heating circuit (this temperature may be constant if the circuit gradient is nil).



5.6 Changing the settings

- Maximum temperature of the circuit
 - Water temperature in the circuit for an outside temperature of 0°C
- DAY set point on the circuit

Outside temperature for which the maximum water temperature in the circuit is reached

Value of the heating curve Select the parameter **CIRC. CURVE** ...

Value set to the parameter HCZP D

When you modify the heating curve, 2 and 4 are recalculated and repositioned automatically.

The module is set for the most common heating systems. With these settings, practically all heating systems operate correctly. The user or installer can optimise the parameters according to own preferences.

For the user settings, refer to the user instructions.

5.6.1. Language selection

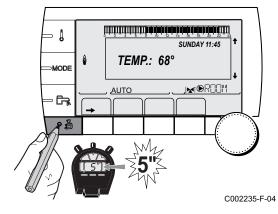
1. Access the installer level: Press key 🚡 for around 5 seconds.

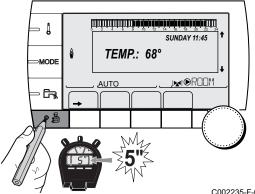
2. Select the menu **#LANGUAGE**.

- i
- Turn the rotary button to scroll through the menus or modify a value.
- Press the rotary button to access the selected menu or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 36

Installer level - Menu #LANGUAGE			
Adjustment range Description			
FRANCAIS	Display in French		
DEUTSCH	Display in German		
ENGLISH	Display in English		
ITALIANO	Display in Italian		
ESPANOL	Display in Spanish		
NEDERLANDS	Display in Dutch		
POLSKI	Display in Polish		
РУССКИЙ	Display in Russian		
TÜRK	Display in Turkish		





5.6.2. Defining the configuration mode

- 1. Access the installer level: Press key 🛓 for around 5 seconds.
- 2. Select the menu **#SYSTEM**.
 - Turn the rotary button to scroll through the menus or modify a value.
 - Press the rotary button to access the selected menu or confirm a value modification.

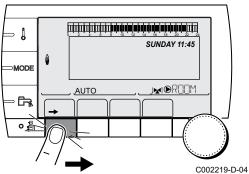
For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 36

3. Set the parameter CONFIGURATION to OTH+3WV:

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Installer level - #SYSTEM menu

Parameter	Adjustment range	Description	Customer setting
CONFIGURATION	CONFIGURATION VM/MR Operation with all Diematic control systems - No DHW priority. Do not select this setting		OTH+3WV
	3WV+	Operation with Diematic-m 3 - iSense Pro control systems - DHW priority available.	
		Do not select this setting	
	0/1+V3V	Control for an ON/OFF generator	
		Do not select this setting	
	OTH+3WV	Control for a generator by BUS OpenTherm	



5.6.3. Calibrating the sensors

- 1. To access user level: Press the \rightarrow key.
- 2. Select the menu **#SETTING**.
 - Turn the rotary button to scroll through the menus or modify a value.
 - Press the rotary button to access the selected menu or confirm a value modification.

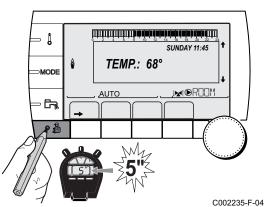
For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 36

3. Set the following parameters:

...

Parameter	Adjustment range	Description	Factory setting	Customer setting
SUM/WIN	15 to 30 °C	 Used to set the outside temperature above which heating will be shut down. The heating pumps are shut down. Domestic hot water continues to be produced. The symbol appears. Heating is never shut down automatically 	22 °C	
CALIBR. OUT		Outside sensor calibration: Used to correct the outside temperature	Outside temperature	
CALIBR. ROOM B ⁽¹⁾ (2)(3)		Calibration of the room sensor on circuit B Make this setting 2 hours after switching on, when the room temperature has stabilised	Room temperature of circuit B	
OFFSET ROOM B ⁽¹⁾ (4)(3)	-5.0 to +5.0 °C	Room offset on circuit B: Is used to set a room offset Make this setting 2 hours after switching on, when the room temperature has stabilised	0.0	
ANTIFR. ROOM B ⁽¹⁾ (2)(3)	0.5 to 20 °C	Room temperature at which the antifreeze mode is activated on circuit B	O°∂	
CALIBR. ROOM C ⁽¹⁾ (2)(3)		Calibration of the room sensor on circuit C Make this setting 2 hours after switching on, when the room temperature has stabilised	Room temperature of circuit C	
OFFSET ROOM C ⁽¹⁾ (4)(3)	-5.0 to +5.0 °C	Room offset on circuit C: Is used to set a room offset Make this setting 2 hours after switching on, when the room temperature has stabilised	0.0	
ANTIFR. ROOM C ⁽¹⁾ (2)(3)	0.5 to 20 °C	Room temperature antifreeze activation on circuit C	O° ∂	

(3) The parameter is only displayed if the circuit concerned is actually connected
 (4) The parameter is only displayed if no room sensor is connected to the circuit concerned or the sensor has no influence



5.6.4. **Professional settings**

- 1. Access the installer level: Press key 🛓 for around 5 seconds.
- 2. Set the following parameters:
 - Turn the rotary button to scroll through the menus or modify a value.
 - Press the rotary button to access the selected menu or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 36.

Installer level - #PRIMARY LIMITS menu ⁽¹⁾					
Parameter	Adjustment range	Description	Factory setting	Customer setting	
BOILER MAX ⁽¹⁾	40 to 90 °C	Maximum temperature authorised by the boiler	90 °C		
BOILER MIN ⁽¹⁾ 10 to 50 °C Minimum temperature authorised by the boiler 20 °C					
(1) According to the	e configuration				

Parameter	Adjustment range	Description	Factory setting
MAX.CIRC.B	20 to 95 °C	Maximum temperature (Circuit B)	50 °C
		I ***********************************	
MAX.CIRC.C	20 to 95 °C	Maximum temperature (Circuit C)	50 °C
		🕼 "MAX.CIRC", page 50	
OUT.ANTIFREEZE	OFF , -8 to +10 °C	Outside temperature at which the installation's antifreeze protection is activated. Below this temperature the pumps are permanently on and the minimum temperatures for each circuit are respected. When NIGHT : STOP is set, the reduced temperature is maintained in each circuit (#SECONDARY INSTAL.P menu). OFF: Antifreeze protection is not activated	+3 °C
HCZP D B (1)(2)	OFF , 20 to 90 °C	Curve base temperature in Daytime mode (Circuit B)	OFF
HCZP N B ⁽¹⁾⁽²⁾	OFF , 20 to 90 °C	Curve base temperature in Nighttime mode (Circuit B)	OFF
HCZP D C ⁽¹⁾⁽²⁾	OFF , 20 to 90 °C	Curve base temperature in Daytime mode (Circuit C)	OFF
HCZP N C ⁽¹⁾⁽²⁾	OFF, 20 to 90 °C	Curve base temperature in Nighttime mode (Circuit C)	OFF
PRIM.TEMP.DHW ⁽¹⁾	50 to 95 °C	Set point temperature if domestic hot water production	80 °C

Parameter	Adjustment range	Description	Factory setting	Customer setting
BUILD. INERTIA ⁽¹⁾	0 (10 hours) to 10 (50 hours)	Characterisation of building's inertia: 0 for a building with low thermal inertia. 3 for a building with normal thermal inertia. 10 for a building with high thermal inertia. Modification of the factory setting is only useful in exceptional cases.	3 (22 hours)	
CIRC.CURVE B ⁽²⁾	0 to 4	Heating curve of the circuit B	0.7	
ANTICIP.B	0.0 to 10.0	Activation and adjustment of the anticipation time INFORMATICIP.B , ANTICIP.C ", page 50	NO	
ROOM INFL. B ⁽¹⁾	0 to 10	Influence of room sensor B IS "ROOM S.INFL", page 51	3	
 (2) The parameter can be (3) The parameter is onli (4) According to the con (5) The parameter is onli 	be set to the heating curve by y displayed if SCREED DR figuration y displayed if IN 0-10V is se	YING is other than OFF		

Parameter	Adjustment range	Description	Factory setting	Customer setting
CIRC.CURVE C ⁽²⁾	0 to 4	Heating curve of the circuit C	0.7	
ANTICIP.C	0.0 to 10.0	Activation and adjustment of the anticipation time	NO	
		50		
ROOM INFL. C ⁽¹⁾	0 to 10	Influence of room sensor C	3	
SCREED DRYING	NO, B, C, B+C	Drying the floor SCREED DRYING", page 50	NO	
START DRYING TEMP ⁽³⁾	20 to 50 °C	Screed drying start temperature	20 °C	
STOP DRYING TEMP ⁽³⁾	20 to 50 °C	Screed drying stop temperature	20 °C	
NB DAYS DRYING ⁽³⁾	0 to 99		0	
NIGHT ⁽¹⁾	DEC.	The lower temperature is maintained (Night mode)	DEC.	
	STOP	The boiler is stopped (Night mode)		
IN 0-10V ⁽⁴⁾	OFF / TEMPERATURE		OFF	
VMIN/OFF 0-10V ⁽¹⁾ (5)	0 to 10 V	Voltage corresponding to the instruction set minimum	0.5 V	
VMAX 0-10V ⁽¹⁾⁽⁵⁾	0 to 10 V	Voltage corresponding to the instruction set maximum	10 V	
CONS.MIN 0-10V ⁽¹⁾ (5)	5 to 100 °C	Instruction minimum set temperature	100 °C	
CONS.MAX 0-10V ⁽¹⁾	5 to 100 °C	Maximum set temperature	100 °C	
BAND WIDTH ⁽¹⁾	4 to 16 K	Control unit bandwidth for the 3-way valves. Option of increasing the bandwidth if the valves are rapid or of reducing it if they are slow.	12 K	
BOIL/3WV SHIFT ⁽¹⁾	0 to 16 K	Minimum temperature difference between the boiler and the valves	4 K	
H. PUMP DELAY ⁽¹⁾	0 to 15 minutes	Timing of the shutdown of the heating pumps. The timing of heating pump shutdown prevents the boiler overheating.	4 minutes	
HW. PUMP DELAY (1)	0 to 15 minutes	Timing of the shutdown of the domestic hot water pump. The timing of the domestic hot water load pump shutdown prevents the boiler and the heating circuits overheating (Only if a load pump is used).	2 minutes	

(4) According to the configuration
(5) The parameter is only displayed if **IN 0-10V** is set to **ON**.
(6) If a reversal valve is connected, DHW priority will always be total regardless of the setting.

IR remeha

Parameter	Adjustment range	Description	Factory setting	Customer setting
ADAPT	ON	Automatic adaptation of the heating curves for each circuit with a room sensor with an influence of >0.	ON	
	OFF	The heating curves can only be modified manually.		
PRIORITY DHW ⁽⁶⁾	TOTAL	Interruption of pool heating and reheating during domestic hot water production.	TOTAL	
	SLIDING	Domestic hot water production and heating on the valve circuits if the available output is sufficient and the hydraulic connection allows.		
	NO	Heating and domestic hot water production in parallel if the hydraulic connection allows. \triangle Risk of overheating in the direct circuit.		
LEG PROTEC		The anti legionella function acts to prevent the development of legionella in the dhw tank, these bacteria are responsible for legionellosis.	OFF	
	OFF	Antilegionella function not activated		
	DAILY	The tank is overheated every day from 4:00 o'clock to 5:00 o'clock		
	WEEKLY	The tank is overheated every Saturday from 4:00 o'clock to 5:00 o'clock		
		ON parameter is set to EXTENDED	3	
	be set to the heating curve to ally displayed if SCREED DR			
	nly displayed if IN 0-10V is s	et to ON .		
(6) If a reversal valve is	connected, DHW priority wi	Il always be total regardless of the setting.		

Installer level - Menu #SOLAR ⁽¹⁾					
Parameter	Adjustment range	Description	Factory setting	Customer setting	
DEC.SOLAR DHW	0 to 30 °C	Maximum drop in the DHW set point when the solar pump is running at 100%	5°C		
REFERENCE DT	10 to 20 °C	Temperature difference that the solar pump tries to maintain between the solar DHW sensor and the panel	10°C		
MAX.T.COLLECTOR	100 to 125 °C	Temperature of the panel above which the solar pump starts up. The pump does not operate if the temperature of the solar tank is higher than 80°C	100°C		
MAX TPS PUMP	1 to 5 min	Minimum operating duration of the solar pump at 100% on start-up	1 minute		
MIN.PUMP SPEED	50 to 100 %	Minimum speed of the solar pump	50%		
TUBULAR COLLECTOR	YES / NO	Set to YES if tubular collectors are used	NO		
MAX FLOW	0 to 20 l/min	Maximum flow rate of the solar pump MAX FLOW ", page 52	6.7 l/mim.		
(1) The menu is only displaye	ed if the solar control sys	tem is connected and the INSTALLATION para	meter is set to EXT	ENDED	

MAX.CIRC...



У

WARNING

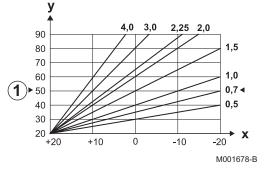
If using underfloor heating, do not modify the factory setting (50 °C). To install this, please consult existing legislation.

Connect a safety thermostat to the CS contact on the pump connector.

CIRC. CURVE ...

Heating curve circuit B or C

- **x** Outside temperature (°C)
 - Water flow temperature (°C)
- ① Maximum temperature of the circuit B C



■ ANTICIP.B, ANTICIP.C

- Room temperature setpoint Comfort
- ② Room temperature setpoint Reduced
- 3 Time schedule
- Anticipation time = Accelerated reheating phase

The anticipation function calculates the heating restart time to reach the desired room temperature less 0.5 K at the time programmed for switching to comfort mode.

The start time of the timed programmed corresponds to the end of the accelerated reheating phase.

The function is activated by setting a different **OFF** value.

The value set corresponds to the time considered necessary to bring the installation to the required temperature (at outside temperature 0° C), starting from a residual room temperature corresponding to the reduced temperature setpoint.

Anticipation is optimized if a room sensor is connected. The regulator will automatically fine set the anticipation time.

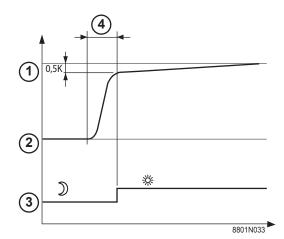


This function is dependent on the surplus power available in the installation.

SCREED DRYING

Used to force a constant flow temperature or a train to accelerate screed drying on underfloor heating.

The setting for these temperatures must follow the screed-layer's recommendations.



The activation of this parameter (setting other than **OFF**) forces the permanent display of **SCREED DRYING** and deactivates all other functions on the control unit.

When floor drying is active on a circuit, all other circuits (e.g. DHW) are shut down. The use of this function is only possible on circuits B and C.

- 6 ᠿ 2 C002768 1 3 4 5 (5) $(\mathbf{2})$ 6 00:00 00:00 00:00 3 (4) 6 C002769-, (1)47 ᠿ 44 2 41 38 4 35 32 5 (5) 29 6 26 23 **(2**)²⁰ 4 8 2 1 10 ⁶(4) 5 3 4
 - STOP DRYING TEMP START DRYING TEMP

Today

NB DAYS DRYING

Normal regulation (End of drying)

Heating temperature setting (°C)

For example STOP DRYING TEMP: 47 °C START DRYING TEMP: 20 °C NB DAYS DRYING Normal regulation (End of drying)

Heating temperature setting (°C)

Every day at midnight (00:00): the set point (**START DRYING TEMP**) is recalculated and the remaining number of days (**NB DAYS DRYING**) is decremented.

ROOM S.INFL

Used to adjust the influence of the room sensor on the water temperature for the circuit concerned.

0	No influence (remote control fitted in a location with no influence)			
1	Slight influence			
3	Average influence (recommended)			
10	Room thermostat type operation			

NIGHT



This parameter is displayed if at least one circuit does not include a room sensor.

For circuits without a room sensor:

• **NIGHT :DEC.** (Reduced): The reduced temperature is maintained during reduced periods. The circuit pump operates constantly.

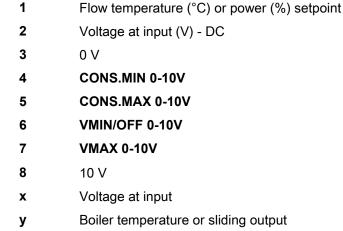
 NIGHT :STOP (Stop): Heating is shut down during reduced periods. When installation antifreeze is active, the reduced temperature is maintained during reduced periods.

For circuits with a room sensor:

- When the room temperature is lower than the room sensor set point: The reduced temperature is maintained during reduced periods. The circuit pump operates constantly.
- When the room temperature is higher than the room sensor set point: Heating is shut down during reduced periods. When installation antifreeze is active, the reduced temperature is maintained during reduced periods.

Function 0-10 V

This function controls the boiler using an external system that includes a 0-10 V output connected to the 0-10 V input. This command imposes to the boiler a temperature or power setpoint. Be sure that parameter **BOILER MAX** is set higher than **CONS.MAX 0-10V** if the control is done by temperature.



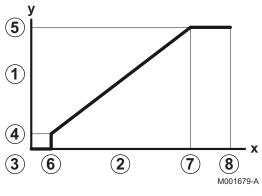
If the input voltage is less than **VMIN/OFF 0-10V**, the boiler is off. The boiler temperature setting corresponds strictly to the 0-10 V input. The secondary boiler circuits continue to operate but have no impact on the water temperature in the boiler. If using the 0-10 V input and a secondary boiler circuit, the external regulator providing this 0-10 V power supply must always request a temperature at least equal to the needs of the secondary circuit.

MAX FLOW

In order for the regulator to calculate the quantity of heat produced by the installation (parameter kWh), input parameter **MAX FLOW**. The parameter **MAX FLOW** is equal to the flow in litres per minute in the solar circuit.

Establish the **MAX FLOW** value with the help of the table below, according to the configuration of the installation and the number or surface area of collectors.

When the flow is input incorrectly, the display kWh will also be incorrect.





The quantity of heat (kWh value) can only be used for checks carried out for personal reasons.

Flat solar panels					
Solar panel installation	Area (m ²)	Number of panels	Flow rate (I/h)	Flow rate (I/min)	
	35	1 or 2	400	6,7	
	68	3 or 4	300	5,0	
	810	4 or 5	250	4,1	
	810	2x2	750	12,5	
	1215	2x3	670	11,2	
	1620	2x4	450	7,5	
	1215	3x2	850	14,2	
	1823	3x3	800	13,4	
	2430	3x4	650	10,9	
	1620	4x2	1200	20,0	
	2430	4x3	850	14,2	

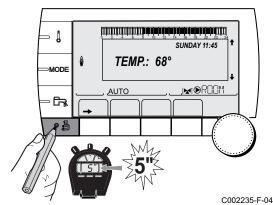


- 1. Access the installer level: Press key 🔓 for around 5 seconds.
- 2. Select the menu **#NETWORK**EAU}.
 - Turn the rotary button to scroll through the menus or modify a value.
 - Press the rotary button to access the selected menu or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 36

3. Set the following parameters:

Installer level - Menu #NETWORK ⁽¹⁾					
Parameter	Adjustment range	Description	Factory setting	Customer setting	
VM NUMBER ⁽²⁾	20 to 39	Set the module's network address	20		
CASCADE:(2)	ON / NO	ON : System in cascade	NO		
VM NETWORK ⁽²⁾		Specific menu: Enlist VMs in cascade mode See chapter: "Connecting VM iSense Pro in cascade", page 55			
MASTER CONTROLLER (3)	ON / NO	Configure this control system as master on the bus	ON		
 The menu is displayed only According to the configurati The parameter is only displ 	on ayed if CASCADE: is se ayed if MASTER CONT ayed if FUNCT is set to	ROLLER is set to ON PARALLEL			



Installer level - Menu #NE	Installer level - Menu #NETWORK ⁽¹⁾					
Parameter	Adjustment range	Description	Factory setting	Customer setting		
SYSTEM NETWORK ⁽⁴⁾		Specific menu: Enlist VMs in cascade mode See chapter: "Connecting VM iSense Pro in cascade", page 55				
FUNCT ⁽⁴⁾	CLASSIC	Operation in cascade: Successive triggering of the various boilers in the cascade according to requirements	CLASSIC			
	PARALLEL	Functioning in parallel cascade: If the outside temperature is lower than the value PARALLEL CASC. , all of the boilers are started up at the same time				
PARALLEL CASC. ⁽⁵⁾	-10 to 20 °C	Outside temperature triggering all stages in parallel mode	10 °C			
TIMER GENE P. CASC ⁽³⁾	0 to 30 min	Minimum duration of post-operation of the generator pump	0 mn			
INTER STAGE TIMER ⁽³⁾	1 to 60 min	Time delay for starting up or shutting down generators.	4 mn			
SLAVE NUMBER ⁽⁶⁾	2 to 10	Set the network address of the secondary generator	2			
 The menu is displayed only According to the configurat The parameter is only displ 	ion layed if CASCADE: is se layed if MASTER CONT	et to ON ROLLER is set to ON				

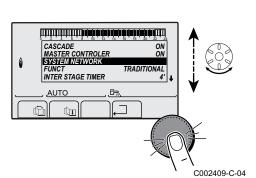
(6) The parameter is only displayed if **MASTER CONTROLLER** is set to **OFF**

	User level - Menu #SETTING							
Parameter Adju	ustment range	Description	Factory setting	Customer setting				
PERMUT ⁽¹⁾ AUT	FO / 1 10	 This parameter is used to set the master boiler. AUTO: The master boiler switches automatically every 7 days 1 10: The master boiler is always the one defined by this value 	AUTO					

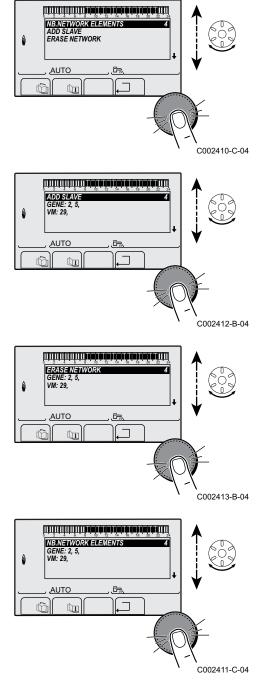
Connecting appliances in cascade

It is possible, in a cascade configuration, to enlist generators and/or VM iSense Pro as slaves. Proceed as follows:

- 1. Set parameter **CASCADE:** to **ON**.
- 2. Select **SYSTEM NETWORK** and press the rotary button to go to the specific menu.



3. To add a slave appliance to the network, select ADD SLAVE.



- 4. The screen displayed allows you to choose numbers for the slave boilers to be added to the network. Numbers 2 to 10 are dedicated to the generators and numbers 20 to 39 to the VM iSense Pro. Turn the rotary button to scroll through the numbers and press to confirm the number chosen. Press , ☐ to go back to the previous list.
- 5. To remove a slave appliance from the network, select **ERASE NETWORK**.
- 6. The screen displayed allows you to choose the numbers of the slave boilers to be removed from the network. Turn the rotary button to scroll through the numbers and press to remove the number chosen. Press , ☐ to go back to the previous list.
- 7. Select NB. ELEMENTS.NETWORK. This screen summarises the elements in the network recognized by the system. Press.⊐ to go back to the previous list.

■ Connecting VM iSense Pro in cascade

It is possible to assign VMs only as slaves. Proceed as follows:

- 1. Select **VM NETWORK** and press the rotary button to go to the specific menu.
- 2. The screen displayed is used to select the numbers of the slave VMs to be added to the network. Numbers 20 to 39 are dedicated to the VMs. Turn the rotary button to scroll through the numbers and press to confirm the number chosen. Press __ to go back to the previous list.
- 3. To remove a slave VM from the network, select **DELETE VM**.

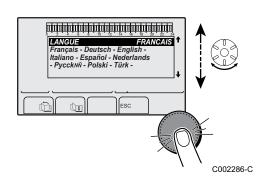
- 4. The screen displayed is used to select the numbers of the slave VMs to be removed from the network. Turn the rotary button to scroll through the numbers and press to remove the number chosen. Press ... to go back to the previous list.
- 5. Select **NB. ELEMENTS.NETWORK**. This screen summarises the elements in the network recognized by the system. Press , to go back to the previous list.

5.6.6. Return to the factory settings

To reset the appliance, proceed as follows:

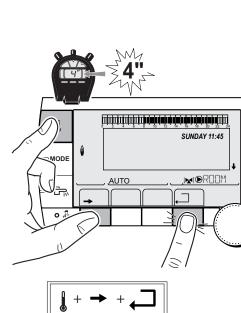
- Press key 1, → and . → simultaneously for 4 seconds. The menu #RESET is displayed.
- 2. Set the following parameters:

	2296-B-04		
Menu #RESET			
Choice of generator	Parame	ter	Description
GENERATOR	RESET	TOTAL	Performs a TOTAL RESET of all parameters
		EXCEPT PROG.	Performs a parameter RESET but retains the timer programmes
		PROG.	Performs a RESET on the timer programmes but retains the parameters
		SENSOR SCU	Performs a RESET of the generator sensors connected
		ROOM SENSOR	Performs a RESET of the room sensors connected



After reset (**TOTAL RESET** and **RESET EXCEPT PROG.**), the control system goes back to the display of the language choice after a few seconds.

- 1. Select the desired language by turning the rotary button.
- 2. To confirm, press the rotary button.



6 Switching off the appliance

6.1 Installation shutdown



CAUTION

Do not switch off the mains supply to the appliance. If the central heating system is not used for a long period, we recommend activating the **HOLIDAYS** mode (to ensure the anti-grip of the heating pump).

6.2 Antifreeze protection



CAUTION

- The antifreeze protection does not function if the appliance is switched off.
- To protect the installation, set the appliance to **HOLIDAYS** mode.

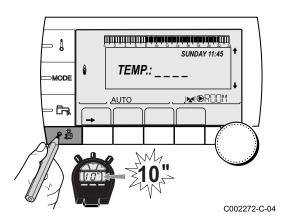
The HOLIDAYS mode protects:

- The installation if the outside temperature is lower than 3°C (factory setting).
- The room temperature if a remote control is connected and the room temperature is lower than 6 °C (factory setting).
- The domestic hot water tank if the tank temperature is lower than 4 °C (the water is reheated to 10 °C).

To configure the holidays mode: **I** Refer to the user instructions.

7 Troubleshooting

7.1 Installer's contact details



To display the installer's telephone number when an error is displayed, proceed as follows:

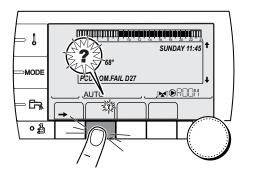
- 1. Access the "After Sales" level: Hold key 🛓 down until **#PARAMETERS** is displayed.
- 2. Select the menu **#SUPPORT**.

- Turn the rotary button to scroll through the menus or modify a value.
 - Press the rotary button to access the selected menu or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 36

3. Set the following parameters:

After Sales level - #SUPPORT menu			
Parameter Description			
NAME Input the installer's name			
TELEPHONE NUM. Input the installer's telephone number			



When an error is displayed, press ? to display the installer's telephone number.

C002302-D-04

7.2 Messages (type code Mxx)

The module may display the following messages:

Code no.	Messages	Description	Checking / solution		
	FL.DRY.B XX DAYS	Floor drying is active	Floor drying is underway. Heating on the circuits not		
	FL.DRY.C XX DAYS	XX DAYS = Number of days'	concerned is shut down.		
	FL.DRY.B+C XX DAYS	floor drying remaining.	• Wait for the number of days shown to change to 0		
			• Set the parameter SCREED DRYING to OFF		

Code no.	Messages	Description	Checking / solution
	STOP N XX	The shutdown is active XX = Number of the active	A shutdown is underway. The circuits selected for this stop are in Antifreeze mode during the period chosen.
		shutdown	 Wait until the end date has been passed
			Set the parameter STOP N XX to OFF
M23	CHANGE OUTSI.S	The outside temperature sensor is defective.	Change the outside radio temperature sensor.
M30	BL.COM.MODBUS	No communication with the master regulation through the MODBUS network.	Check the wiring between the module and the master appliance.
M31	BL.SYSTEM NETWORK	Incorrect configuration of the MODBUS network.	 Check that the address of the appliance is correctly configured in the #NETWORK menu.
			 Check that the cascade configuration is set correctly on the master module.

7.3 Message history

J

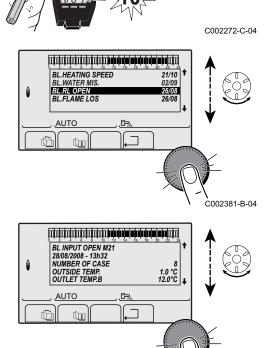
MODE

The menu (#MESSAGE HISTORIC) is used to consult the last 10 messages displayed by the control panel.

- Access the "After Sales" level: Hold down the key until #PARAMETERS is displayed.
- 2. Select the menu (#MESSAGE HISTORIC).
 - Turn the rotary button to scroll through the menus or modify a value.
 - Press the rotary button to access the selected menu or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 36

3. The list of the last 10 messages is displayed.



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TEMP.: _ _ _

M

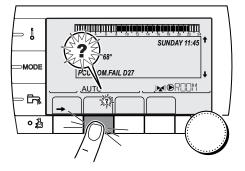
AUTO

SUNDAY 11:45

4. Select a message to consult the information pertaining to it.

C002382-B-04

7.4 Faults



If a malfunction occurs, the module flashes and displays an error message and a corresponding code.

1. Make a note of the code displayed.

The code is important for the correct and rapid diagnosis of the type of failure and for any technical assistance that may be needed.

- 2. Press the **?** key. Follow the instructions displayed to solve the problem.
- 3. Consult the meaning of the codes in the table below:

C002302-D-04

Code	Faults	Description	Checking / solution			
D03 D04	OUTL S.B FAIL. OUTL S.C FAIL.	Circuit B flow sensor fault Circuit C flow sensor fault Remarks: The circuit pump is running. The 3-way valve motor on the circuit is no longer powered and can be adjusted manually.	 Bad connection Check whether the sensor is connected: See chapter: "Deletion of sensors from the memory in the PCB", page 62 Check the link and the connectors Check that the sensor has been correctly fitted Sensor fault Check the Ohmic value of the sensor Replace the sensor if necessary 			
D05	OUTSI.S.FAIL.	Outside temperature sensor fault Remarks: The set point of the appliance is equal to the maximum. The valve setting is no longer ensured but monitoring the maximum temperature of the circuit after the valve is ensured. Valves may be manually operated. Reheating the domestic hot water remains ensured.	 Bad connection Check whether the sensor is connected Check the link and the connectors Check that the sensor has been correctly fitted Sensor fault Check the Ohmic value of the sensor Replace the sensor if necessary 			
D07	SYST.SENS.FAIL.	System sensor fault	 Bad connection Check whether the sensor is connected: See chapter: "Deletion of sensors from the memory in the PCB", page 62 Check the link and the connectors Check that the sensor has been correctly fitted Sensor fault Check the Ohmic value of the sensor Replace the sensor if necessary 			

Code	Faults	Description	Checking / solution			
D09	DHW S.FAILURE	Domestic hot water sensor fault	Bad connection			
	Remarks: Domestic hot water heating is no longer controlled. The load pump operates. The load temperature of the dhw tank is the same as the boiler.		 chapter: "Deletion of sensors from the memory in the PCB", page 62 Check the link and the connectors Check that the sensor has been correctly fitted Sensor fault Check the Ohmic value of the sensor 			
D12	ROOM S.B FAIL.	B room temperature sensor fault	Replace the sensor if necessary Bad connection			
D13	ROOM S.C FAIL.	C room temperature sensor fault Note: The circuit concerned operates without any influence from the room sensor.	 Check whether the sensor is connected: See chapter: "Deletion of sensors from the memory in the PCB", page 62 Check the link and the connectors Check that the sensor has been correctly fitted Sensor fault Check the Ohmic value of the sensor 			
			Replace the sensor if necessary			
D14	MC COM.FAIL	Break in communication between the iSense Pro module and the boiler radio module	 Bad connection Check the link and the connectors Boiler module failure Change the boiler module 			
D15	ST.TANK S.FAIL	Storage tank sensor fault	Bad connection			
		Note: The hot water storage tank reheating operation is no longer assured.	 Check whether the sensor is connected: See chapter: "Deletion of sensors from the memory in the PCB", page 62 Check the link and the connectors Check that the sensor has been correctly fitted Sensor fault Check the Ohmic value of the sensor Replace the sensor if necessary 			
D16	SWIM.P.B. S.FAIL	Swimming pool sensor fault circuit	Bad connection			
D16	SWIM.P.C. S.FAIL	B Swimming pool sensor fault circuit C Note: Pool reheating is independent of its temperature.	 Check whether the sensor is connected: See chapter: "Deletion of sensors from the memory in the PCB", page 62 Check the link and the connectors Check that the sensor has been correctly fitted Sensor fault Check the Ohmic value of the sensor 			
D17	DHW 2 S.FAIL	Sensor fault tank 2	Replace the sensor if necessary Bad connection			
			 Check whether the sensor is connected: See chapter: "Deletion of sensors from the memory in the PCB", page 62 Check the link and the connectors Check that the sensor has been correctly fitted Sensor fault 			
			Check the Ohmic value of the sensor			
			Replace the sensor if necessary			

Code	Faults	Description	Checking / solution			
D18	ST.TANK S.FAIL	Solar tank sensor fault	Bad connection			
			 Check whether the sensor is connected: See chapter: "Deletion of sensors from the memory in the PCB", page 62 Check the link and the connectors 			
			Check that the sensor has been correctly fitted			
			Sensor fault			
			 Check the Ohmic value of the sensor 			
			Replace the sensor if necessary			
D19	SOL.COL.S.FAIL	Header sensor fault	Bad connection			
			 Check whether the sensor is connected: See chapter: "Deletion of sensors from the memory in the PCB", page 62 			
			 Check the link and the connectors 			
			Check that the sensor has been correctly fitted			
			Sensor fault			
			 Check the Ohmic value of the sensor 			
			 Replace the sensor if necessary 			
D20	SOL COM.FAIL	 Switch the boiler off and switch 	n back on			
			ule is switched on. If necessary, replace the fuse I B Refer to ning and service manual for the DHW tank			
		 Check the connection between 	on between the SCU-C and the solar module			
D50	DEF.COM.OTH	Break in communication between the iSense Pro module and the	 Check the wiring between the iSense Pro module and the control panel 			
		boiler control panel.	 Check that the CONFIGURATION parameter in the #SYSTEM menu is set to OTH+3WV 			
D51	DEF XX:SEE BOIL.	An error is displayed on the boiler control panel.	 Refer to the boiler's installation and service manual. 			

7.4.1. Deletion of sensors from the memory in the PCB

The configuration of the sensors is memorised by the PCB. If a sensor fault appears whilst the corresponding sensor is not connected or has been voluntarily removed, please delete the sensor from the PCB memory.

- Press key ? repeatedly until Do you want to delete this sensor? is displayed.
- Select **YES** by turning the rotary button and press to confirm.



A defective outside temperature sensor cannot be deleted from the SCU PCB.

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MODE

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7.5 Failure history

أتلته بعثه بلغه تنعه تنعبه بنعت بعقب بلعت التلاكين

TEMP.:

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AUX1.SENS.FAIL

AUTO

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AUX1.SENS.FAIL D07 28/08/2008 - 13h32 NUMBER OF CASE OUTSIDE TEMP.

OUTLET TEMP.B

ÛT

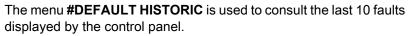
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AUTO

SUNDAY 11:45

21/10

1.0 °Č 35.0°C C002272-C-04

. C002274-F-04 

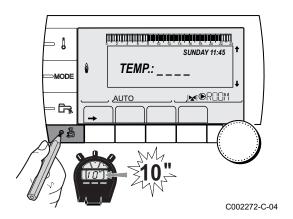
- Access the "After Sales" level: Hold down the key until #PARAMETERS is displayed.
- 2. Select the menu **#DEFAULT HISTORIC**.
 - Turn the rotary button to scroll through the menus or modify a value.
 - Press the rotary button to access the selected menu or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 36

3. The list of the last 10 faults is displayed.

4. Select a fault to consult the information pertaining to it.





Use the following menus to target the cause of a malfunction.

- Access the "After Sales" level: Hold down the A key until #PARAMETERS is displayed.
- 2. Check the following parameters:
 - Turn the rotary button to scroll through the menus or modify a value.
 - Press the rotary button to access the selected menu or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 36

After Sales level - #PARAMETERS menu			
Parameter	Description		
PERMUT	Master boiler active		
STAGE	Number of boilers requesting heating		
NB.CASC.: ⁽¹⁾	Number of boilers recognised in the cascade		
NB. VM: ⁽¹⁾	Number of VM iSense Pro control systems recognised in the cascade		
OUTPUT SOL P.	Solar pump command		
MEAN OUTSIDE T	Average outside temperature		
CALC.T. BOILER ⁽¹⁾	Temperature calculated by the boiler		
BOILER. T. ⁽²⁾	Measurement of the boiler flow sensor		
CALCULATED T. B (3)	Calculated temperature for circuit B		
CALCULATED T. C ⁽³⁾	Calculated temperature for circuit C		
DHW SETP.CORRECT	DHW set point used by the boiler bearing solar back-up in mind		
OUTLET TEMP. B ⁽²⁾⁽³⁾	Temperature of the flow water in circuit B		
OUTLET TEMP. C ⁽²⁾⁽³⁾	Temperature of the flow water in circuit C		
OUTSIDE TEMP. ⁽²⁾	Outside temperature		
ROOMTEMP. B ⁽²⁾ ⁽³⁾	Room temperature of circuit B		
ROOMTEMP. C ⁽²⁾ ⁽³⁾	Room temperature of circuit C		
WATER TEMP. ⁽²⁾⁽³⁾	Water temperature in the DHW tank		
IN 0-10V ⁽²⁾⁽³⁾	Voltage at input 0-10 V		
STOR.TANK.TEMP ⁽²⁾ (3)	Water temperature in the storage tank		
SYSTEM TEMP. ⁽²⁾⁽³⁾	Temperature of the system flow water if multi-generator		
T.DHW BOTTOM ⁽²⁾⁽³⁾	Water temperature in the bottom of the DHW tank		
TEMP.TANK AUX ⁽²⁾⁽³⁾	Water temperature in the second DHW tank connected to the AUX circuit		
KNOB B ⁽³⁾	Position of temperature setting button on room sensor B		
KNOB C ⁽³⁾	Position of temperature setting button on room sensor C		
OFFSET ADAP B (3)	Parallel trigger calculated for circuit B		
OFFSET ADAP C ⁽³⁾	Parallel trigger calculated for circuit C		
 (1) According to the configuration (2) The parameter can be displayed by pressing key ^μ. 			

(2) The parameter can be displayed by pressing key ^{IA}.
(3) The parameter is only displayed for the options, circuits or sensors actually connected

After Sales level - #TEST OUTPUTS menu				
Parameter Adjustment range De		Description		
P. CIRC. B ⁽¹⁾	ON / NO	Stop/start pump circuit B		
P. CIRC. C ⁽³⁾	ON / NO	Stop/start pump circuit C		
HW. PUMP ⁽³⁾ ON / NO		Stop/start domestic hot water pump		
AUX.CIRC. (3)	ON / NO	On/Off auxiliary outlet		
SOLAR P. ⁽³⁾	ON / NO	Solar pump On/Off		
3WV B ⁽³⁾ REST		No command		
	OPEN:	Opening 3-way valve circuit B		
	CLOSE:	Closure 3-way valve circuit B		
3WV C ⁽³⁾	REST	No command		
OPEN:		Opening 3-way valve circuit C		
	CLOSE:	Closure 3-way valve circuit C		
(1) The parameter is only displayed for the options, circuits or sensors actually connected				

Parameter Status Description					
PHONE REM. ⁽¹⁾	0 / 1	Status of the telephone inlet			
I.SYST ⁽²⁾ 0 / 1		Status of the telephone inlet			
R.CTRL B ⁽³⁾	ON	Presence of a remote control B			
	NO	No remote control B			
R.CTRL C ⁽³⁾ ON Presence of a remote control C					
NO No remote control C					

(3) The parameter is only displayed for the options, circuits or sensors actually connected

After Sales level - #INFORMATION menu ⁽¹⁾				
Parameter Adjustment range Description				
S/N SCU Serial no. of the iSense Pro DIN control pa		Serial no. of the iSense Pro DIN control panel		
CTRL Control version		Control version		
MC.VERSION (2)	MC.VERSION ⁽²⁾ Version of the boiler radio module programm			
CALIBRA.CLOCK Clock calibration				
 The menu is displayed only if the INSTALLATION parameter is set to EXTENDED The parameter is only displayed for the options, circuits or sensors actually connected 				

After Sales level - #CONFIGURATION menu

Parameter	Adjustment range	Description
MODE:		To chose if the exemption made for one remote control applies to a single circuit (MONO) or
		if it must be transmitted to a group of circuits (ALL CIRC)

8 Spare parts

8.1 General

When it is observed subsequent to inspection or maintenance work that a component in the appliance needs to be replaced, use only original spare parts or recommended spare parts and equipment.

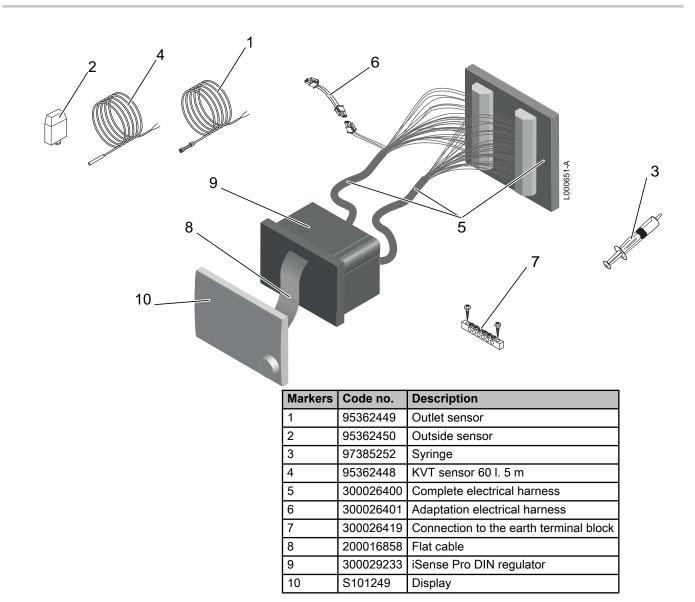
Send the component to be replaced to your supplier's Returned Goods Department if the component in queston is under warranty (see general terms and conditions of sale and delivery).



Always ensure that your return package is accompanied by the duly completed return form, see attached example. In this way, your supplier can fulfil his warranty obligations more easily and more effectively.

Customer						
Reference				Date		
Name				•		
Address						
Town/Postcode						
Telephone						
Contact person						
Order number						
Code no.	Description	Serial number ⁽¹⁾	Туре	Installation date	Reason for the exchange	Reference
(1) This information	on can be found	on the rating plate.				

8.2 Spare parts



iSense Pro DIN - AD280



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22/11/2012



